VA’s FIRST 100 DAYS
JANUARY 20 – APRIL 30, 2021

U.S. DEPARTMENT OF VETERANS AFFAIRS

Updated April 22, 2021

2,173,701 Vaccinations (at least one dose)
- 1,988,052 VA Veterans
- 2,441 Non-VA Veterans
- 21,761 Spouses

1,988,052 VA Veterans
15,299 Caregivers
49,849 Other
96,299 Employees

799,997 COVID-19 Tests Completed

9.16M+ Total VA Patients

4,861,575 Veterans Accessed Care from VA (1/20-4/15)
- 4,248,746 In Person Appointments (1/20-4/15)
- 919,108 Telehealth Appointments (1/20-4/15)
- 1,010,662 Community Care Referrals (1/20-4/15)

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3.9M+ Calls to VA Contact Centers (1/20-21 estimate)
150K+ Calls to Veterans Crisis Line (1/20-4/22)
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35,532 Veterans Interred with Honor (1/21-4/21)

14,175,960 Visitors to VA.gov (1/20-4/21)

4,585 Veteran Readiness and Employment (VR&E) Positive Outcomes (1/20-4/22)

396K+ VA Disability Claims Completed (1/20-4/22)

27,770 Veterans’ Appeals Decisions (1/20-4/21)
6,460 Hearings Held (1/20-4/21)

76K Education Benefits Claims Completed (1/20-4/22)
842K+ Supplemental Claims Completed (1/20-4/21)

25K+ Insurance Claims Completed (1/20-4/22)
422K+ Home Loans Guaranteed (1/20-4/22)

VA’s COVID-19 RESPONSE

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MAJOR ACCOMPLISHMENTS IN FIRST 100 DAYS

FEBRUARY 17
VA vaccinates 1 millionth Veteran.

FEBRUARY 18
VA begins COVID-19 testing and vaccinations to caregivers in the Program of Comprehensive Assistance for Family Caregivers.

Dennis McDonough sworn in as 11th Secretary of the Department of Veterans Affairs.

VA extends suspension of debt collection from all Veteran benefit overpayments and medical copayments during the pandemic period.

VA launched a health equity review of all policies regarding care and services provided to LGBTQ+ Veterans.

American Rescue Plan provides Veterans seamless COVID-19 protections and monetary aid.

VA to assist HHS in vaccinating DHS border employees, contractors assisting unaccompanied migrant children in Texas per POTUS request.

VA opens new ATLAS site in Wickenburg, Arizona to improve access for rural Veterans.

VA announcement strategic review of Electronic Health Record Modernization program.

SAVE LIVES Act allows VA to provide COVID-19 vaccinations to all Veterans, their spouses, caregivers.

VA to assist HHS in vaccinating DHS border employees, contractors assisting unaccompanied migrant children in Texas per POTUS request.

VA establishes 120-day task force on inclusion, diversity, equity and access after ensuring Veteran organizations representing women, minority, and LGBTQ+ Veterans provided input on the 2022-28 VA strategic plan on March 10th, a first-time invite for those groups.

VA unified and augmented the management of suicide prevention efforts, ensuring over 1,400 employees and more than $300 million are focused on achieving better outcomes for Veterans and their families, caregivers, and survivors.

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