2,542,085 Vaccinations (at least one dose) (1/21-4/26/21)
2,232,384 VA Veterans
2,750 Non-VA Veterans
24,719 Spouses
11,475 Caregivers
51,314 Other
219,443 Employees


9.16M+ Total VA Patients

4,861,575 Veterans Accessed Care from VA (1/20-4/15/21)
4,248,746 In Person Appointments (1/20-4/15/21)
919,108 Telehealth Appointments (1/20-4/15/21)
1,010,662 Community Care Referrals (1/20-4/15/21)

79% Veteran Trust in VA (10/1-12/31/20)
90.50% Trust in VA Health Care (1/19-4/27/21)
576K+ Surveys Received (1/19-4/27/21)

18.7M+ Calls answered by VA Contact Centers (1/20-4/26/21)
169K+ Calls to Veterans Crisis Line (1/20-4/26/21)
39K+ Calls to Veteran Homelessness Contact Center (1/20-4/26/21)

36,060 Veterans and family members interred with honor (1/21-4/27/21)

36M+ Visitors to VA.gov (1/20-4/27/21)

10.4K+ New Employee Hires (1/20-4/27/21)
MAJOR ACCOMPLISHMENTS IN FIRST 100 DAYS

JANUARY 22
VA began COVID-19 testing and vaccinations to caregivers in the Program of Comprehensive Assistance for Family Caregivers.

FEBRUARY 17
VA vaccinated its 1 millionth Veteran.

FEBRUARY 18
Dennis McDonough sworn in as 11th Secretary of the Department of Veterans Affairs.

FEBRUARY 18
VA extended suspension of debt collection from all Veteran benefit overpayments and medical copayments during the pandemic period.

FEBRUARY 23
VA launched a health equity review of all policies regarding care and services provided to LGBTQ+ Veterans.

MARCH 1
VA to assist HHS in vaccinating DHS border employees, contractors assisting unaccompanied migrant children in Texas per POTUS request.

MARCH 11
American Rescue Plan provides Veterans seamless COVID-19 protections and monetary aid.

MARCH 15
VA opened new ATLAS site in Wickenburg, Arizona to improve access for rural Veterans.

MARCH 19
VA announced strategic review of Electronic Health Record Modernization program.

MARCH 23
SAVE LIVES Act became law, allowing VA to provide COVID-19 vaccinations to all Veterans, their spouses, and caregivers.

APRIL 6
VA serves 657 Arkansas Veterans during Virtual Veterans Experience Action Center access and resources event.

APRIL 14
VA established 120-day task force on inclusion, diversity, equity, and access after ensuring Veteran organizations representing women, minority, and LGBTQ+ Veterans provided input on the 2022-28 VA strategic plan on March 10, 2021, a first-time invite for those groups.

APRIL 30
VA unified and augmented the management of suicide prevention efforts, ensuring over 1,400 employees and more than $300 million are focused on achieving better outcomes for Veterans and their families, caregivers, and survivors.